



Academics preparatory course - Part 1

Introduction to the Preparatory course

Purpose

- Learn about entrepreneurial skills, mind-set and how opportunities arise
- Learn about getting research findings into user-informed solutions
- Be able to devise organizational structures for collaboration with industry partners
- Get familiar with the Enterprise Residence Program

Structure

4 parts of each 2 hours in 2 weeks

- Part 1: Ideas and opportunities
- Part 2: Resources
- Part 3: Into action
- Part 4: Final workshop with business innovators



Introduction to the Preparatory course

Approach

- Interactive and open to questions and discussions
- Additional materials online
- Quizzes to check

Contents

- Discuss items relevant for starting a business
- Using an example case
- Reflect on your situation



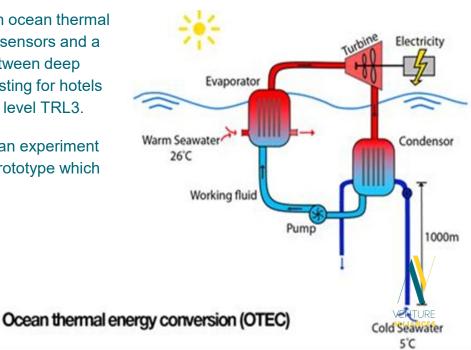
Introduction to a case study

In this lecture we meet Cristal.

Cristal is doing a PhD research on energy harvesting through ocean thermal differences. She has been working on the technology to use sensors and a smart heat exchanger to capture temperature differences between deep cold water and warm surface water. The technology is interesting for hotels and small communities in small islands. The technology is at level TRL3.

In the lab, the technology works, but it needs to be tested in an experiment to collect evidence and feedback in order to develop a first prototype which will be tested in the environment of the user.

But here it comes to a number of important questions



Introduction to a case study

The questions that Cristal is asking herself are various





- 1. Does she wants to continue as a **researcher** within the academic context or use the technology and **build a startup** herself? Or anything in between?
- 2. But to answer that question, it is about the potential success of the startup
 - a. Is the technology good enough
 - b. Is there a market and is it attractive, large enough and what is competition like?
 - c. Do I want to start a business myself?
- 3. And what role does the university play and who is involved?





What is entrepreneurship?

Cristal is thinking about the journey she intends to start.

Before she even starts, she is thinking what entrepreneurship actually is.

Can you give describe what entrepreneurship is?

Answer:

The **search** to identify an **opportunity** that is **valuable to users** and can be delivered by a **business model** that is **scalable** and **repeatable**.





What is a startup?

STARTUP

EXPERIMENT





What is a startup?

- 1. Leap-of-faith assumptions
- 2. Minimum Viable Product
- 3. Validated learning
- 4. Build-measure-learn feedback loop









Cristal think that if she wants to identify an opportunity she needs to discover a market need.

To think more deeper about the opportunity, what is Cristal offering.

Is she delivering some new technology to the market? Something that could not be done before, for a market that is not really existing or is she answering to an existing and clear need that customers have?















Cristal think that if she wants to identify an opportunity, she needs to discover a market need.











Technology push
Schumpeter (1965) defined
"entrepreneurs as individuals
who exploit market opportunity
through technical and/or
organizational innovation".

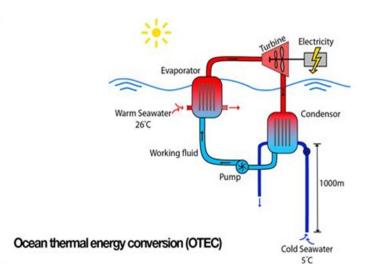
Market pull
Kirzner's (1973) defined
entrepreneurs are "able to perceive
opportunities for entrepreneurial profits;
that is, they are able to see where a
good can be sold at a price higher than
that for which it can be bought".

Joint interest



Cristal needs to see if there is an opportunity

What is Cristal offering? A component of a system, a total solution of a new system? Where should she start?



What kind of questions do you think are relevant at this early moment?

Market questions

Technology questions

Personal questions







Cristal needs to see if there is an opportunity

Market questions

What are current

solutions and

competitors?

Where is the market?

Is the technology ready? How big is the market?

> Can Luse the IP of the technology?

Full product or a component?

What is the role of the Univ.

Organizational questions

Other stakeholders

Existing agreements?



Technology questions

Personal questions

Is this something for me?

Do I offer technology or

Do I start a company?



1. Opportunity recognition – Market questions



What are relevant questions for Cristal and what should she do?

What is the technology doing in the eyes of the user?

She is talking with friends about the idea, and they tell her to take some online lectures and talk to a mentor within the technology transfer office who is involved in supporting startup ideas.

They raise a couple of important questions that are important to consider it an opportunity:

What questions do you think are relevant here?





1. Opportunity recognition – Market questions



Considering the market,

Cristal is talking to friends and some other people who have started a question.

She receives clear indicators that she needs to focus on the users in the market.

What is the technology doing in the eyes of the user?

Who has the problem, how urgent is the problem that users have

Why are current solutions not good enough according to users?

How big is that market?

...Let's try structure it a bit



Who has the problem, how urgent is the problem that users have

Why are current solutions not good enough according to users?

What should Cristal do here?

- **→** Primary market research
 - → Ask the right questions

- → Ask **about the job**, the task people do, the context in which they work and may need the solution
- → Do not present your technology, or your product, unless it is clear what the job is.





Opportunity Identification

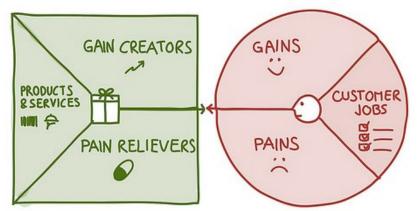
What can the technology do better than current alternatives? Who has the problem, and how urgent is their problem?

Introduction to the value proposition canvas

We can consider two options:

1) starting with the technology

2) starting with the user









1) starting with the technology



Value Innovation

- What are specific characteristics of the technology, that are new, not included in current solutions
- How can these characteristics eliminate existing problems of users
- Who has such problems and can we reduce the problems and increase the value for users?
- Which elements of your solution are better then competitors?
- Conclude on the new factors that you can create





1) starting with the technology



Value Innovation

What are specific characteristics of the technology, that are new, not included in current solutions

Cristal is thinking about her technology.

And she finishes the sentence: I know how to....

I know how to produce electricity based on ocean temperature differences

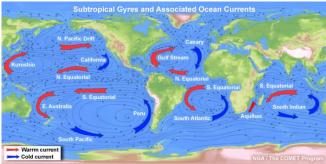
But then, under what conditions will the technology work well?







•1) starting with the technology





Value Innovation

Which conditions are important for the technology to work well?

→ near oceans with large temp differences

What problems can be eliminated for users?

- → remote/ off grid applications,
- → problems of pollution
- → stability in supply of energy

I need users who value clean air and stable energy supply who are located near oceans with large temperature differences

Cristal thinks about specific user groups:

- Electricity producers
- Local communities/villages
- Hotel resorts







1) starting with the technology



Value Innovation

- Who has such problems and can we reduce the problems and increase the value for users?
- Which elements of your solution are better then competitors?
- Conclude on the new factors that you can create

Cristal thinks about the hotel resorts

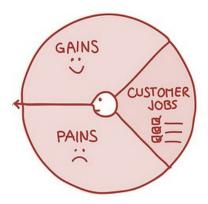
They are remote, in warm water locations, and need sustainable energy solutions. They like to be environmentally friendly/ no pollution







2) starting with the user



People hire products/ services to do a job for them

Opportunity identification

Starting with the job of the user. What does the user want to achieve?

How can it be improved (a gain) or can the user do the job in a way it could not be done before (solve a pain)?

Ensure that

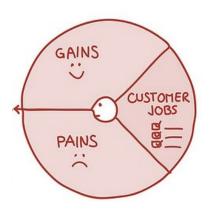
- Is the problem real? How urgent is the problem?
- Does your solution create value for your users?
- Is your advantage superior and sustainable?







2) starting with the user



Opportunity identification

• Is the problem real? How urgent is the problem?

- How does it work from the user perspective, who is the user
- Hotel owner, hotel manager, technology operator, tourists
- Each receives certain value from the innovation









2) starting with the user



Opportunity identification

- What is the job of a hotel
- What is important for a beach resort hotel?
- How can Ocean Thermal Energy Conversion help hotels do their jobs?
- Gains...
- Pains ...





Creative Vision: Competition and alternatives



The value of the idea in the eyes of the user

Initial estimation of the increased value for the user

Compare current situation against the potential situation

Electricity generators



In new pollution plan, National Capital Region bans use of electricity generators

Solar panels

Wind electricity



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Creativity & Vision: Competition and alternatives



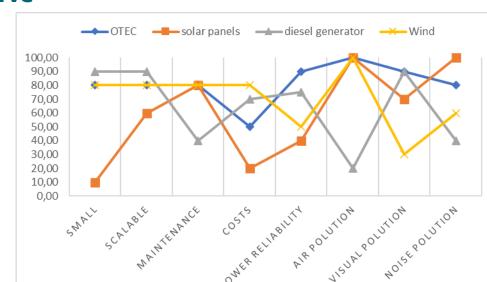
The "value curve"

Value curves use a diagram to compare products or services on a range of factors by rating each factor on a scale from low to high

Eliminate, Reduce, Raise, Create Value Curve

Example items:

- Features
- Benefits
- Pricing
- Any other factors of importance to the user





Sizing the market **Market size and entry to the market**

Valuing ideas

- What are the possible potential markets?
- What is the total size of the market?
- How do you segment the market for an innovation?
- What are requirements for good segments?

But what is the market and is the market attractive?

So what defines attractiveness of a market?

- competition
- size of the market
- government support



Sizing the market



Market Size

Why is market size important?

Gives the total market potential

Opportunity for growth, attractiveness

TAM - Total Available Market, value of the entire market/ total possible demand of your product or service.

Cristal: Total energy market in coastal regions

SAM - Serviceable Available Market, value of the market based on your own technology/ service.

Cristal: Total market of beach hotel resorts

SOM – Serviceable Obtainable Market, the portion of the market that you can reach with your current resources. This is your short-term market.

Cristal: a realistic number of beach hotel resorts that she can service

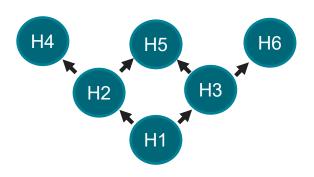
The market research



SOM is clear and given the small resource that Cristal has, she thinks she needs to enter somewhere

Beachhead market

Based on the military, start in a small and relative protected area after which you can start addressing a larger area



Start of market entry

Criteria to start

- Is the customer well-funded?
- Can you reach the customer easily
- Has the customer a good reason to buy
- Is the customer open to test, experiment and co-fund it
- Can you leverage to other customers
- Can stay below the radar, block competition



The market research Beachhead market



Criteria to start

- Is the customer well-funded?
- Can you reach the customer easily
- Has the customer a good reason to buy
- Is the customer open to test, experiment and co-fund it
- Can you leverage to other customers
- Can stay below the radar, block competition
 - → Remote beach hotels, difficult or no access to stable grids, have high energy demand because of installations, AC-units, have the money to pay for running a pilot. If part of a chain or franchise, then successes can be leveraged to partner hotels







The value proposition





For Cristal her value proposition is:

Our ocean thermal energy converter,
helps beach resort hotels
who want to offer good services and
luxury to their tourists, such as ACs,
by having stable energy delivery
and low maintenance and low pollution
unlike being dependent on weather
conditions

The value proposition

Ethical and Sustainable thinking

In the value proposition the focus is on the customer



But is only the customer getting value from it?

And do side effects exist?

What other values can exist and to whom?



The sustainable value proposition

In order to have a *sustainable business models*, a company should also have a sustainable value proposition.

The customer may gain more than economic value

And also Users/ citizens may receive value from it or encounter problems

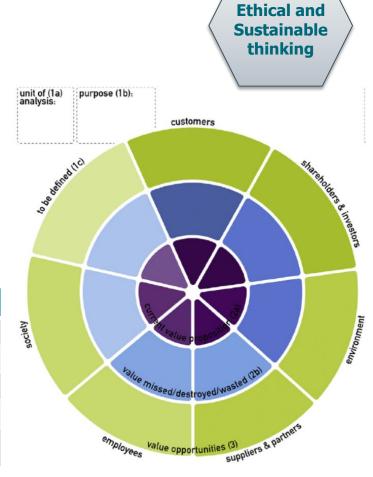


The value proposition

One approach to reach to sustainable value proposition, is value mapping as you consider different values for different stakeholder.

For Cristal, the values created/ destroyed of her product over diesel generator for:

Stakeholder	Economic	Social	Environmental
Hotel management	Similar costs	Electricity security	Less pollution
Operators/technicians	Lower maintenance	Less dirty work	None
Tourists	none	More stability	Fresher air
Residents	none	New jobs	Less pollution
Marine biologists	none	none	Less pollution but Affects marine life?





Building the opportunity

